



SUCCESS
EDUCATION
COLLEGES

CAMPUS SUPPORT CENTER COMMUNIQUÉ

April 2, 2020

To: All Team Members and Students

From: Mitchell Fuerst, President

Subject: Important Updates

I hope this communicate finds you and your family in good health and that you continue to take care of each other. Since we were last together on campus, I have received a number of encouraging notes from our Students, Team Members, and Alumni—thank you! I want to express my sincerest gratitude for your kind words and your commitment during this unprecedented time as a College community and country.

I want to share how proud I am of our College community. I have been personally rounding in our Zoom classrooms and have been so inspired by our Instructors and Professors and our Students' commitment.

We are urging everyone to follow social distancing guidelines. We can't stress enough that we all must do our part and follow these guidelines to help flatten the curve in California, Nevada, and throughout our Country.

On Campus Classes Delayed until April 30th

In light of the recent federal announcement extending social distancing restrictions, we will remain online through the end of April. As of now, the earliest date we would resume in-person classes on campus would be Monday, May 4th.

We continue to monitor the social distancing guidelines from President Trump, Governor Newsom, Governor Sisolak, as well as the numerous County orders. We are also continuing to monitor the guidelines from the CDC and other health agencies as noted in our previous communiques.

I know there will be many questions about several things. You might want to know about your labs, clinicals, externships, etc. We want to assure you that we are reflecting on all of the issues at hand and will communicate directly with you as soon as we are able.





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As always, all of these decisions are guided by what is best for our Students and Team Members and how we can continue to keep our community safe and healthy.

Alternate Delivery Learning Update

As I shared above, I have been personally attending many of our Zoom classrooms and have looked at many lesson plans on our Moodle Learning Management System. Without a doubt, I have been so impressed with our talented Instructors and Professors, as well as the ongoing commitment from our Students.

Adapting to new ways of teaching and learning in light of COVID-19 is a shared adventure for all of us. As we move into this next phase of online learning, please know there may be some bumps in the road; however, please keep in mind the big picture of our collective efforts for what matters most—the health and wellbeing of our Students and their continued learning.

Our Instructors and Professors are working hard to help each Student matriculate towards graduation successfully, and our administrative Team Members are here to provide support as needed.

We want to share these important further directives with you:

- 1) Set up a consistent “classroom space” in your home where you attend class online. Try your best to find a space where there isn’t anything distracting or school inappropriate. Online sessions are typically better with headphones.
- 2) Even within the online environment, College rules as outlined in the College Catalog—including attendance, tardies, respect, etc.—continue to apply during the school day. Students and families should be conscious of the environment and students must maintain appropriate student conduct and attire, especially while on Zoom video conferences. Students should continue to show respect to your Instructor / Professor, as well as classmates. For example, lying in bed or not turning your video on while in class is not acceptable.
- 3) Please note that for privacy reasons, Students are NOT allowed to record online class meetings, although Instructors / Professors may capture some lectures and demonstrations to save for future review.





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Student and Team Member Technical Support

The College has created special Technical Support hotlines. The hours for technical support are Monday-Thursday 8:30am to 8:30pm and Friday 8:30am to 5:00pm. If you experience issues outside of these hours, you may call these hotlines to leave a message and someone will return your call as soon as possible.

888-263-6416 Student Hotline

888-518-4969 Team Member Hotline

Commencement Updates

We have received several questions about our upcoming commencements (May 31st for NWC & GCC Glendale and June 5th for NCI). As of now, we have not officially announced the postponement of these ceremonies; however, we are in the process of evaluating potential new dates. These potential postponements will depend on the updated social distancing guidelines as we get closer to these scheduled dates, as well as the availability of our commencement venues. With this said, it is highly probable that we will postpone one or both of these commencement ceremonies and will update you when we know more.

NWC Student Orientation Update

We will be holding a new Student Orientation using a virtual webinar on April 17th for NWC Students. If you are an NWC Student who has not attended one of our in-person Orientations, this is for you. We will be sending you an invite to attend this orientation by April 8th; however, if you don't receive an invite and need to attend, please contact your Campus Director.

Donation of Personal Protective Equipment (PPE)

We have been collecting many types of Personal Protective Equipment (PPE) from the labs throughout our College system. We have donated thousands of masks (including N95s), gloves, gowns, goggles, etc., to our clinical partners who are on the front lines fighting this pandemic. As I shared in my recent video message, our Students will soon become graduates and the health care field will need you more than ever before.

In closing, I am sending you positive thoughts for the commitment and sacrifice everyone is making to help keep our community safe. Please take good care of yourselves, and stay





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healthy! Finally, if you have any questions or concerns about the College's Coronavirus

response, please feel free to communicate with your Campus Director and they will, in turn, email me, so that we can get you an answer.

While there is much uncertainty, I know we can continue to learn successfully by taking each step together and helping each other. Please know, there is nothing more I would like to see than our Students return to campus. However, this will only happen when I can ensure the health and safety of each member of our student body, as well as our Team Members.

