

Monday Morning Memo



FROM THE OFFICE OF MITCHELL FUERST

Monday, March 16, 2020

Hello, Success Education Colleges.

Without a doubt, we are all anxiously watching as this Coronavirus situation continues to unfold. As a nation, we have never experienced anything like this. Watching sports, concerts, and places like Disneyland close is unsettling to say the least.

I am writing this Monday Morning Memo to assure you that Success Education Colleges will come through this. In fact, we will become a stronger organization as result of this crisis. SEC has survived other situations of uncertainty over these many decades and this will be no different—we will survive. I promise.

We have spent many hours planning for what's next as a Team. I want to assure you that we have a plan to move SEC forward and there are many aspects to this plan, some of which I will share here.

As I've written about in the last two Campus Support Center Communiques, our first priority is the health and wellness of our Team Members and Students. Simply put, nothing is more important than the safety of our community.

Last night, SEC's Campus Directors convened for a video conference meeting and the entire Leadership Team had a conference call to talk about our plan to transition our Students to alternate delivery. We will start this transition today. Our goal is to continue to have our Students matriculate towards graduation. We will accomplish this with a combination of video conferencing and Moodle, our Learning Management System (LMS). In most programs, we will be front loading the didactic and theory hours and pushing most of the labs and clinicals to a later date.

As you know, our most important Core Value is to “always take care of our Students” and we are confident that this alternate delivery method will do just this.

Similar to the other colleges and schools that have transitioned online or have temporarily suspended classes, the purpose of our alternate delivery modality for our Students is to create social distancing. Hence, we are doing our part to help slow the progress of this disease. Again, each Campus Director will be making announcements about this transition starting today.

In addition, there will obviously be financial implications to SEC. We are in the process of forecasting and modeling these challenges. As you know, one of our Core Values is to be “fiscally conservative.” There has been no other time in our history where this Core Value is more important than right now.

We are all hoping that life will get back to normal soon; however, it is likely that we are several weeks from this being the case. In looking at the announcements of other colleges and schools, they are planning to resume normal classes anywhere between two to six weeks from now. We are hopeful we can resume normal operations on April 6th.

I know that you have many questions—some of which we will know the answers to, but many of which we may not know at present. However, we will work through this together as this situation continues to evolve. We ask again for your flexibility, adaptability, confidence, and support.

In your role at SEC, the vast majority of our Team Members are on the front lines serving our Students. It is my role to serve you and I plan on continuing to do so to the best of my ability. Again, we will keep you informed as things take shape in the days ahead.

Together, we will get through this. Together, we will be stronger as an organization. Together, we are Success Education Colleges.

As a reminder, please continue to use these health precautions:

- Wash your hands often with soap and water for at least 20 seconds.
- Don't touch your face, eyes, nose, or mouth.
- Cover your cough and sneeze with a tissue or your elbow.
- Avoid close contact with people who are sick.
- Stay home if you develop flu-like symptoms (fever, sore throat, cough, and body aches) and seek medical help if needed.
- Disinfect surfaces (door handles, desk) and shared equipment (phone, keyboard, mouse, etc.).
- Stay home if you have been exposed to someone with COVID-19.

